

DAFTAR PUSTAKA

- Ali, Akbar, Maira A., & Jahanzaib H. 2012. Impact of Motivation on the Working Performance of Employees - A Case Study of Pakistan. *Global Advanced Research Journal of Management and Business Studies*, Vol. 1(4), pp. 126-133.
- Anindita, R., & Hasyim. 2009. Prinsip-prinsip dasar metode dalam pemasaran. Jakarta: Universitas Esa Unggul.
- Badeni. 2013. Kepemimpinan dan perilaku organisasi. Bandung: Alfabeta.
- Bangun, W. 2012. Manajemen sumber daya manusia. Jakarta: Erlangga.
- Baron, R. M. & Kenny, D. A. 1986. The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations. *Journal of Personality and Social Psychology*, 51(6), 1173-1182
- Castillo, J. X., & Cano, J. 2004. Factors explaining job satisfaction among faculty, *Journal of Agricultural Education*.45(3), 65-74.
- Chen Zhen Xiong, Anne S. Tsui , & Jiing-Lih Farh. 2002. Loyalty to Supervisor vs. Organizational Commitment: Relationships to Employee Performance in China. *Journal of Occupational and Organizational Psychology*, Vo. 75. Pp 339-356.
- Dessler, 2013. Manajemen Sumber Daya Manusia Human Resources, Jilid 2, Prenhalindo, Jakarta.
- Dole, Carol & Schroeder Richard G., 2001, "The Impact of Various Factors on The Personality, Job Satisfaction and Turnover Intention of Profesional Accountants", *Managerial Auditing Journal*, Vol. 16, No. 4, p. 234 – 245.
- Mariyanti. 2014. Pengaruh Keterlibatan Kerja Dan Kepuasan Kerja Terhadap Komitmen Organisasi (Studi Kasus Pada Perawat Rumah Sakit Swasta Di Kota Padang). *Jurnal KomTekInfo Fakultas Ilmu Komputer*, Volume 1, No. 1.
- Kristine. 2017. Pengaruh Kepuasan Kerja Dan Komitmen Organisasi Terhadap Kinerja Melalui Motivasi Kerja Pegawai Alih Daya (Outsourcing) Di PT. MITRA KARYA JAYA SENTOSA. *Jurnal EKSEKUTIF* Volume 14.

- Estiningtyas, & Susetyo Darmanto 2018. Mediating Role of Organizational Commitment in Developing Employee Performance (Study in Regional Secretariat of Blora Region, Central Java, Indonesia) *International Journal of Research Granthaalayah*, Vol 6 Issue 2, pp 283-291.
- Furnham A., Eracleous A., & Premuzic, T.C. 2009. Personality, motivation and job satisfaction: Herzberg meets the Big Five. *Journal of Managerial Psychology*, 24, 765-779.
- Gary Jon Springer. 2010. Job Motivation, Satisfaction and Performance Among Bank Employees: A Correlational Study. *Dissertation Submitted to Northcentral University*.
- George, J. M., & Jones, G. 2005. Understanding and managing organizational behavior. New Jersey: Upper Saddle River.
- Ghozali, Imam. 2006. Structural Equation Modeling, Metode Alternatif dengan Partial Least Square. Edisi 2. Badan Penerbit Universitas Diponegoro: Semarang.
- Ghozali, Imam. 2009. Aplikasi Analisis Multivariate dengan Program SPSS. Badan Penerbit Universitas Diponegoro: Semarang.
- Hair, J. F., Anderson, R. E., Tatham, R. L., & Black W. C. 2008. Multivariate. data analysis (5th ed.). USA: Prentice Hall International Inc.
- Handoko, T. Hani. 2001. Manajemen Personalia dan Sumber daya Manusia. Yogyakarta: BPFE. Hal. 4, 59, 192, 252.
- Handoko, 2005. Manajemen Personalia dan Sumber Daya Manusia. Edisi 2.
- Hasan, L. 2012. Pengaruh kepuasan kerja dan disiplin terhadap komitmen organisasi pegawai dinas perindustrian perdagangan pertambangan dan energi. *Jurnal Manajemen dan Kewirausahaan*, 3(1), 57-92.
- Hasibuan, M. S. P. 2009. Manajemen sumber daya manusia. Edisi Revisi. Jakarta: PT. Bumi Aksara.
- Hidayati, T. R. 2015, Oktober. Pengaruh kepuasan kerja terhadap komitmen organisasi dan kinerja pegawai serta kinerja studi pada layanan Kesehatan puskesmas di Kalimantan Timur. Paper presented at Management Dynamic Conference, Semarang.

- Javed, M., Rifat B., & Fatima Hassan. 2014. Determinants of Job Satisfaction and its Impact on Employee Performance and Turnover Intentions. *International Journal of Learning dan Development*, Vol. 4, No. 2. pp. 120- 140.
- Johnson Dongoran, 2001. "Komitmen organisasional: Dua Sisi Sebuah Koin", Dian Ekonomi, 7 (1), hal. 35-56.
- Junita, A. 2012. Faktor-faktor kepuasan kerja dan pengaruhnya terhadap disiplin kerja pegawai dinas tata ruang dan tata bangunan Kota Medan. *Jurnal Keuangan dan Bisnis*, 4(1), 13-26.
- Kumar. 2014. An Empirical Study: Relationship between Employee Motivation, Satisfaction and Organizational Commitment. *International Journal Management Bussines* Vol. 4 (2), 81-93.
- Luthans, F. 2005. *Perilaku organisasi*, (alih bahasa VA. Yuwono dkk). Edisi Bahasa Indonesia, Yogyakarta: ANDI.
- Mangkunegara, Anwar Prabu, 2008. Manajemen Sumber Daya Manusia. PT. Remaja Rosdakarya, Bandung.
- Mangkunegara, Anwar Prabu. 2006. Evaluasi Kinerja SDM. Bandung: PT. Refika Aditama.
- Martoyo, Susilo. 2007. Manajemen Sumber Daya Manusia, Edisi 5, Cetakan Pertama. Yogyakarta: BPF.
- Mas'ud, Fuad. 2004. Survey Diagnosis Organisasional Konsep dan Aplikasi. Semarang: Badan Penerbit Universitas Diponegoro.
- Masydzulhak., Prof. Dr. Hapzi Ali.,& CMA, Leni Dewi Anggraeni. 2016. The Influence of work Motivation and Job Satisfaction on Employee Performance and Organizational Commitment Satisfaction as an Intervening Variable in PT. Asian Isuzu Casting Center. *Journal of Research in Business an Management*, Vol 4~Issue 10 (2016) pp 01-10.
- Mejia, R., Gomez, D.B.& Balkin, R.L.C. 2004. *Managing human resources*. New Jersey: Pearson Prentice Hall.(222).
- Meyer, Allen & Gellatly, 2015, Commitment in the Workplace. Theori, Research and Application. Sage Publication.
- Miao, C Fred & R, Evans Kenneth. 2007. The Impact Of Salesperson Motivation On Role Perceptions and Job Performance a Cognitive and Affective Perspective. *Journal of Personal Selling and Sales Management*. Vol. 27. pp. 89-101.

- Rast dan Tourani. 2012. Evaluation of Employees' Job Satisfaction and Role of Gender Difference: An Empirical Study at Airline Industry in Iran. *International Journal of Business and Social Science*. Vol. 3 No. 7 pp 91-100.
- Revenio Jalagat Jr. 2016. *Job Performance, Job Satisfaction, and Motivation: A Critical Review of their Relationship*. Vol 5 Issue 6, pp 36-43.
- Rivai, Veithzal. 2008. *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktik*. Jakarta: PT Raja Grafindo Persada.
- Rizal, Idrus, Djumahir, & Mintarti. 2014. Effect of Compensation on Motivation, Organizational Commitment and Employee Performance (Studies at Local Revenue Management in Kendari City). *International Journal of Business and Management Invention*, Vol 3 Issue 2, pp 64-79.
- Robbins, S. P. 2006. *Perilaku Organisasi*. Jakarta: Salemba Empat. Hal. 97, 98, 195, 222, 241.
- Robbins,S.P.,& Judge,T.A.2008. *Perilaku Organisasi (Buku 1) (Edisi 16)*. Jakarta: Salemba Empat.
- Rowley,Jenny. 2014. *Designing and Using Research Questionnaires*.
- Sedarmayanti, 2009. *Sumber Daya Manusia dan Produktivitas Kerja*, Bandung: CV Mandar Maju.
- Siagian, S. P. 2000. *Manajemen sumber daya manusia*. Jakarta: Bumi Aksara.
- Sopiah. 2008. *Perilaku organisasi*. Yogyakarta: Andi.
- Sopiah. 2013. The Effect of Compensation toward Job Satisfaction an Job Perfomance of Outsourcing Employees of Syariah Banks in Malang Indonesia. *International Journal of Learning & Development*, Vol. 3, No. 2, pp 77-91.
- Sugiyono. 2004. *Metode penelitian bisnis*. Cetakan Kedua. Bandung: CV. Alfabeta.
- Sugiyono. 2008. *Metode Penelitian Kuantitatif, Kualitatif, dan R dan D*. Bandung: Alfabeta. Hal. 115, 116, 199.
- Testa, Mark R., & Stephen Mueller. 2009, Demographic and cultural predictors of international service worker job satisfaction. *Journal of Service Theory and Practice* 19(2):195-210.

- Tika H. Moh. Pabundu, 2006. *Budaya Organisasi dan Peningkatan Kinerja Perusahaan*, Cetakan Pertama, PT. Bhumi Aksara, Jakarta. Yogyakarta: BPFPE.
- Torang, S. 2013. *Organisasi dan manajemen*. Bandung: Alfabeta.
- Yukl, G. 2010, *Kepemimpinan dalam organisasi*, edisi kelima. Jakarta: PT. Indeks.
- Wibowo. 2014, April. *Manajemen kinerja*. Jakarta: PT. Rajagrafindo Persada.
- Winardi, J. 2004. *Motivasi Pemotivasian Dalam Manajemen*. Jakarta: PT Raja Grafindo Persada.
- Yee, R. W. Y., Yeung A. C. L., & Cheng, T. C. E. 2008. The impact of employee satisfaction on quality and profitability in high-contact service industries. *Journal of Operations Management*, 26, 651-668.
- Yousaf, A., Yang Huadong., & Sanders Karin. 2015. Effects of Intrinsic and Extrinsic Motivation on Task and Contextual Performance of Pakistani Professionals. *Journal of Managerial Psychology*, Vol. 30. pp. 133-150.
- Zameer, Hashim., Ali,Shehzad., Nizar, Waqar., & Amir Muhammad. 2014. The Impact of the Motivation on the Employee's Performance in Beverage Industry of Pakistan. *International Journal of Academic Research in Accounting, Finance and management Sciences*, Vol. 4. pp. 293-298.